

# European School Education Platform Support

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## Why is my account still pending or awaiting validation?

Koen - 2022-12-20 - [Registration & log-in](#)

If you are an eTwinner and your account is still pending validation, then please contact your [National Support Organisation](#).

Please note that it can take up to 2 weeks for an account to be validated. Please note also that due to technical problems users in Spain can currently not be validated.