## **European School Education Platform Support**

Knowledgebase > Registration & log-in > Why is my account still pending or awaiting validation?

## Why is my account still pending or awaiting validation?

Koen - 2024-12-13 - Registration & log-in

If you are an eTwinner and your account is still pending validation, then please contact your <u>National Support</u> <u>Organisation</u>.

Please note that it can take up to 2 weeks for an account to be validated.