

# European School Education Platform Support

[Baza znanja](#) > [Registration & log-in](#) > [Why is my account still pending or awaiting validation?](#)

## Why is my account still pending or awaiting validation?

Koen - 2024-12-13 - [Registration & log-in](#)

If you are an eTwinner and your account is still pending validation, then please contact your [National Support Organisation](#).

Please note that it can take up to 2 weeks for an account to be validated.