

European School Education Platform Support

[?Knowledgebase](#) > [Registration & log-in](#) > [Why is my account still pending or awaiting validation](#)

Why is my account still pending or awaiting ?validation

Koen - 2024-12-13 - [Registration & log-in](#)

If you are an eTwinner and your account is still pending validation, then please contact your [National Support Organisation](#)

.Please note that it can take up to 2 weeks for an account to be validated